ALERT

To: All Provider Associations

RE: Claims Prior Authorization Issue Resolved

EDS resolved an issue today in which claims with values in the Prior Authorization (PA) number field were denied.

Providers whose claims denied due to an invalid PA number should resubmit those claims.

It is not necessary to enter the prior authorization number in the prior authorization number field. If a number is submitted in the prior authorization number field, the system will now ignore that value. The claims processing engine will automatically populate the PA number if one is found on the Medicaid system that matches the claim's criteria.

February 29, 2008